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ETRALI NORTH AMERICA, LLC P.S.C. NO 1 TELEPHONE Effective Date: July 20, 2016 Leaf: 16 Revision: 0 Superseding revision:

# 2.0 <u>RULES AND REGULATIONS</u> (CONT'D)

## 2.6 <u>Payment and Service Cancellation</u> (Continued)

### 2.6.4 Cancellation or Discontinuance of Service by Company (Cont'd)

D. In the event that, prior to the expiration of the service term, Customer terminates Service as provided elsewhere in the Tariff or in the event that the delivery of Service is terminated by Company pursuant to the terms of this Tariff, Customer shall pay a termination charge equal to the sum of the monthly recurring charges that would have been incurred for the Service through the end of the service term including the monthly recurring costs associated with any third party service provided to Customer by Company.

#### 2.6.5 Reconnection Fee

A. A Reconnection Fee will apply whenever a Customer requests to be reconnected to the Service after Company has temporarily or permanently suspended or discontinued Service to Customer for any reason allowed by this Tariff. In addition to the reconnection fee, Customer shall make payment of all outstanding arrearages prior to resumption of Service by Company.

#### B. Reconnection Schedule

Company will exercise commercially reasonable efforts to timely resume Service to Customer upon Customer's payment of all arrearages and the Reconnection Fee and satisfaction of any other preconditions. However, the timing of resumption of any disconnected Service is not guaranteed and may be delayed based on, among other factors, the availability of capacity on the networks of Company's underlying carriers and/or the reconnection of any third party service necessary for the resumption of Service to Customer.

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