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ETRALI NORTH AMERICA, LLC P.S.C. NO 1 TELEPHONE Effective Date: July 20, 2016 Leaf: 12 Revision: 0 Superseding revision:

## 2.0 <u>RULES AND REGULATIONS</u> (CONT'D)

## 2.6 Payment and Service Cancellation

## 2.6.1 Billing and Payment of Charges

- A. Unless otherwise indicated in this Tariff or in the specific terms and conditions set forth in a Customer Contract, Service is billed in advance on or about the first of each month. The Customer is responsible for the payment of all charges for Service furnished by the Company. Customer shall pay the amounts as specified in the Tariff for the Service, unless otherwise set forth in a Customer Contract.
- B. Unless otherwise indicated in this Tariff or in the specific terms and conditions of a Customer Contract, bills are due and payable thirty (30) days from the date of the invoice. Balances that remain unpaid after the due date will be charged a late fee of one and one-half (1.5) percent per month of the unpaid balance, or the maximum fee allowed by law, whichever is less.
- C. Company may provide written notice of payment delinquency to Customer. Failure to make payment for all arrearages within five business days of receipt of such notice shall subject Customer to risk of service interruption or cancellation, in addition to termination liability for that Service in accordance with 2.6.4(C), the late fee set forth in B, above, and any other remedies contained in a Customer Contract.
- D. Customer is responsible for reviewing each bill promptly, and notifying Company promptly of any discrepancies. If no notice is received by Company within sixty (60) days after a bill has been rendered to Customer, the bill will be considered correct and binding upon the Customer. Bills timely disputed by a Customer shall be handled as set out in this Tariff.

Issued By: Douglas Kortrey, Vice President and Secretary, Etrali North America, LLC, 1500 Plaza 10, 15th Floor, Jersey City, New Jersey 07311