

ETRALI NORTH AMERICA, LLC  
P.S.C. NO 1 TELEPHONE  
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## 2.0 RULES AND REGULATIONS (CONT'D)

### 2.6 Payment and Service Cancellation (Continued)

#### 2.6.3 Cancellation of Service by Customer

- A. Unless otherwise agreed upon between Company and Customer, the Customer may cancel an order for Service by giving written notice to Company at least three weeks prior to the day Service is scheduled to commence; provided, however, that in the event of any such cancellation Customer shall pay the installation charges for the Service and the monthly recurring charges for the first month of Service.
- B. The Customer may cancel Service at any time after Service commences by giving Company at least 30 days prior written notice, unless the Customer's Service agreement with Company contains a minimum term. A termination fee may apply pursuant to the Customer's Service agreement. A Reconnection Fee will apply if the Customer requests that Service be temporarily discontinued.

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