

West Safety Communications Inc.
New York PSC No. 1- Telephone
Effective Date: June 5, 2016

Leaf: 51
Revision: 0
Superseding Revision:

INTRASTATE COMMUNICATIONS SERVICES

SECTION 4 - SERVICE CHARGES AND SURCHARGES

4.1 – Maximum Charges for Service Orders, Moves, Changes and Customer Premises Visits

	Base Charge	Additional Charge
Service Charge for Premises Visit	ICB	ICB
Changes to Customer Definable Features		
First three (3) requests during a calendar month	No Charge	NA*
Fourth (4 th) and succeeding request during a calendar month	ICB	NA
Moves of Existing Service	NA	ICB
Record Order Change	\$100.00	NA

Notes:

1. ICB rates will be determined based upon the unique circumstances of each Customer.
2. Service Charges for Premises Visits apply to visits to the Customer's Premises by a Company employee, agent or contractor when the service difficulty or trouble report that initiated the visit results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
3. Additional Charges for Premises Visits apply to visits that take place outside of normal business hours, or during weekends or holidays.
4. Charges for Changes to Customer Definable Features include, but are not limited to, requests for changes to 9-1-1 Routing Service Features. Charges apply based on the number of requests for changes, not the number of changes per request.
5. Record Order Change applies to Customer-initiated requests that involve changes in Company records.

* Not Applicable

Issued by: Ronald Beaumont, President
1601 Dry Creek Drive
Longmont, CO 80503