

**PSC No. 5 - WATER**  
**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.**  
**INITIAL EFFECTIVE DATE: MAY 29, 2016**

**LEAF NO.: 7**  
**REVISION: 0**  
**SUPERSEDING REVISION:**

## II. DEFINITION OF TERMS (CONTINUED)

12. Current Charges - (Used in Section V of this Part) Refers to the amount properly billed to a party responsible for service to a multiple dwelling, as defined in paragraph 21 of this subdivision, or a two-family dwelling, as defined in paragraph 28 of this subdivision, for the billing period covered by the first bill rendered on or after the date the required notice is posted. Current charges do not include any arrears for earlier billing periods.
13. Customer - A person or entity who receives service from the Company and is responsible for paying for that service.
14. Deferred Payment Agreement (or Payment Agreement) - A written agreement for the payment of outstanding charges over a specific period of time.
15. Delinquent Customer - A customer who has made two (2) or more consecutive late payments, as defined in paragraph 19 of this subdivision, within the previous twelve (12) months.
16. Disabled Person - A person with a physical, mental or medical impairment resulting from anatomical, physiological or neurological conditions which prevents the exercise of a normal bodily function or is demonstrable by medically accepted clinical or laboratory diagnostic techniques, as defined in the Human Rights Act [Executive Law, Section 292 (21)]; or a person who is unable because of mental or physical problems to manage his or her own resources or to protect himself or herself from neglect or hazardous situations without the assistance of others.
17. Elderly - A residential customer who is 62 years of age or older.
18. Heat-Related Service - Water service which is necessary for the on-going operation of a customer's primary heating system.
19. Late Payment - Any payment made more than twenty (20) calendar days after the date payment was due, in accordance with paragraph 4 of this subdivision.
20. Multi-Use Service - Any water service that is supplied to a structure through one water service line extending from the water main to the structure, and which is used inside the structure for both domestic water service and fire suppression service. The rates applicable to a multi-use service are those found in Service Classification Nos. 1 and 2. Terms and conditions for multi-use services shall be the same as those under Sections I-VII.
21. Multiple Dwelling - A dwelling designed to be occupied by three (3) or more families living independently of each other, as defined in the Multiple Dwelling Law or Multiple Residence Law.
22. Non-residential Customer - Any person, corporation, governmental agency or other entity who, pursuant to an accepted application for service, is supplied by a utility with water service under the utility's tariff, and who is not a residential customer.

Issued by: Brian K. Bruce, President, 60 Brooklyn Avenue, Merrick, New York 11566