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IRU NETWORKS, LLC P.S.C. No. 1 - Telephone Initial Effective Date: June 25, 2016

Revision: 0

Superseding Revision: 0

Section: 5

Leaf: 11

# SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

#### 5.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

### General (Cont'd) 5.11.1

- e. The Company reserves and retains the right:
  - To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  - Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  - To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
  - The limitation of liability provisions of this tariff in Section 2.1.1 are applicable to Customized Number Service.

#### 5.11.2 Conditions

- Charges for Customized Number Service apply when a customer: a.
  - Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the
  - Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

#### 5.11.3 Rates

	<u>Minimum</u>	<u>Maximum</u>
Set-up Charges		
Residential Customer	\$0.00	\$20.00
Business Customer	\$0.00	\$100.00

## CUSTOMER REQUESTED SERVICE SUSPENSIONS 5.12

- At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- 5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension

Charge

- First Month or Partial Month Regular Monthly Rate (no reduction)

- Each Additional Month (up to the one year limit)

1/2 Regular Monthly Rate

Donna Rice Costello, Chief Financial Officer Issued By:

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