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INTRASTATE COMMUNICATIONS SERVICES

SECTION 5 – EMERGENCY SERVICES (CONT'D)

- 5.2 9-1-1 Emergency Services Rules & Regulations (Cont'd)
 - **5.2.10.** When 9-1-1 ALI Services are provided, the Customer is responsible to:
 - **A.** Provide information regarding the jurisdictional boundaries associated with all involved public safety agencies.
 - **B.** Support the creation of a master address file for use in validating subscriber address information and application of appropriate jurisdictional responsibility.
 - **C.** Define the unique combinations of public safety agencies (police, fire, medical, etc.) responsible for providing emergency response services in any specific geographic location.
 - **5.2.11.** When the 9-1-1 Routing is provided, the Customer is responsible for identifying primary and secondary PSAPs associated with the unique combinations noted in J.3. above and providing the access or telephone numbers required to support the selective transfer feature of 9-1-1 Routing Service.
 - **5.2.12.** After establishment of service, it is the Customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, closing and abandonment of streets, changes in police, fire, emergency medical or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 9-1-1 calls to the proper PSAP.

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