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BCM One, Inc.

P.S.C. No. 2 - Telephone

Leaf: 9

Initial Effective Date: June 18, 2016 Revision: 0

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## SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

## 2.1 Undertaking of McGraw Communications, Inc. (Cont'd.)

## 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities within its control that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

By: Francis X. Ahearn, CEO

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