## PSC NO: 90 GAS COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION INITIAL EFFECTIVE DATE: 07/01/16 Issued in compliance with Order in Case 15-G-0284, dated June 15, 2016

LEAF: 22 REVISION: 6 SUPERSEDING REVISION: 4

## **GENERAL INFORMATION**

## 7. SERVICE CONNECTIONS/METER: (CONT'D)

- B. Inspection and Examination of Company Apparatus: (Cont'd)
  - (4) Other Rights:

Nothing contained in this section shall be construed to impair the Company's rights as to any other person who prevents access to the Company – or customer-owned meters and/or equipment.

C. Notice to Company of Escape of Gas:

Customers are required to give immediate notice to the Company of any escape of gas, as no deduction shall be made from the registration of the meter. In case of a leak, the meter cock must be immediately closed and no flame taken near the escape until after full and free ventilation.

D. Right to Shut Off Supply of Gas:

Should any leak in the mains, pipe, service pipe, fixtures or connections be reported to or discovered by any employee of the Company, the Company shall have the right to shut off the supply of gas until satisfactory repairs have been made. Disconnections shall be made pursuant to Rule 8.E.11 of this Schedule.

## 8. BILLING AND COLLECTIONS:

A. When Bills Are Due:

Bills of the Company are due: (1) upon receipt; (2) if mailed, three days after mailing; or (3) if electronically provided, the date posted. Bills are payable at any office of the Company, to any authorized collector, via U.S. Mail, Electronic Funds Transfer, or the Internet.

- B. Late Payment Charge:
  - (1) A monthly late payment charge shall be assessed at a rate of 1 ½% per month on a customer's unpaid balance, including service billing arrears and unpaid late payment charges pursuant to 16 NYCRR Sections 11.15(a) and 13.10(a) which provide that utilities may impose late payment charges. Remittance mailed on the "last day to pay" date shall be accepted without the late payment charge, the postmark to be conclusive evidence of the date of mailing. The failure on the part of the customer to receive the bill shall not entitle him to pay without the late payment charge after the "last day to pay" date. The "last day to pay" date shall be 23 days after the date on which the bill is rendered.

Issued By: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, NY