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NEW YORK STATE ELECTRIC & GAS CORPORATION

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## **GENERAL INFORMATION**

## 1. **DEFINITIONS: (CONT'D)**

System Alert (SA): An announcement of actual or pending events that may result in an OFO.

**Total Annual Quantity ("TAQ"):** The maximum annual quantity of gas the Company is contractually obligated to deliver per year.

**Uniform Business Practices ("UBPs"):** Those practices set forth in the UBP Addendum, which are incorporated herein by reference.

Upstream Capacity: Capacity on an Upstream Pipeline.

**Upstream Pipeline:** An interstate pipeline, intrastate pipeline or local producer or distribution company to which the Company is physically connected and from which the Company may take deliveries of gas.

**Voluntary Switch:** A process or situation where an Eligible Customer's ESCO is changed from one provider to another with the customer's authorization or where an Eligible Customer returns to the Company on its own initiation. A Voluntary Switch is any switch authorized by the Customer. An ESCO may act as the customer's authorized designee in a voluntary switch situation.

Weighted Average Cost of Capacity: The Company's cost of pipeline capacity upstream of the Company's Citygate.

Weighted Average Cost of Gas: The Company's total cost of gas upstream of the Company's Citygate. The cost is comprised of the commodity cost of gas, all pipeline capacity costs and all storage capacity costs.

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