

Effective Date: 07/01/2016

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: July 1, 2016
Issued in compliance with Order in Case 15-E-0283, dated June 15, 2016

Leaf No. 159.2
Revision: 2
Superseding Revision: 0

SERVICE CLASSIFICATION NO. 3 (Continued)

SUPPLY SERVICE OPTIONS AVAILABLE TO CUSTOMERS: (CONT'D.)

4. Hourly Pricing – Mandatory and Voluntary (Cont'd.)

DETERMINATION OF DEMAND:

Customers taking service under this Special Provision shall pay a demand charge calculated as described in Service Classification No. 7, Determination of Demand section.

METERING AND COMMUNICATION REQUIREMENTS:

1. Customer Responsibilities:

All customers subject to this special provision are required to have interval metering and remote meter reading capability. Such customers shall be responsible for the following:

- a. the costs of providing remote meter reading capability through dedicated telecommunications to and from the meter; and
- b. the dedicated telecommunications shall be approved by the Company, and
- c. all costs associated with the installation, operation and maintenance of the telecommunications equipment, including but not limited to, all telecommunications service bills. If the Company is unable to read the meter through a customer provided connection, and the Company has determined that the problem is not caused by the Company's equipment, the customer shall be responsible for resolution of the problem. The customer shall also be responsible for reimbursement of the Company expenses incurred for visits to the meter location to ascertain the cause of the problem, including reimbursing the Company for any expenses the Company incurs, such as, but not limited to, the cost to provide a manual meter read.

2. Company Responsibilities:

- a. Equipment shall be replaced at the Company's discretion and shall be based upon available resources and Company Schedule.
- b. In the absence of equipment failure, if the customer requests replacement of working equipment, it shall be scheduled by order of request and availability.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York