

Effective Date: 07/01/2016

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 07/01/16
Issued in compliance with Order in Case 15-E-0283, dated June 15, 2016

Leaf: 56
Revision: 2
Superseding Revision: 0

GENERAL INFORMATION

3. Service Connections/Meters: (Cont'd.)

E. Inspection and Examination of Company- and Customer-Owned Apparatus: (Cont'd.)

3. Meter Testing:

The Company shall maintain and test Company- or customer-owned meters according to the Company's internal operating practices and the PSC's rules and regulations. Customers may request the Company to make special, unscheduled tests of the accuracy of an installed meter at the customer's expense. The Company may elect to test the meter in place at the customer's site or at the Company's central test facility.

4. Penalty:

A non-residential customer who, at any time, directly or indirectly prevents or hinders a duly authorized officer or agent of the Company from entering the premises, or from making an inspection or examination, at any reasonable time, may be billed a \$100 penalty charge for each such offense as provided in Section 65(9)(b) of the Public Service Law.

5. Other Rights:

Nothing contained in this section shall be construed to impair the Company's rights as to any other person who prevents access to utility Company- or customer-owned meters and/or equipment.

F. Right of Way:

If required by the Company, the customer shall provide, without charge, a suitable right of way from the Company's distribution lines to the customer's service entrance.

G. Historic Meter Read and Billed History Data:

Data shall be provided to Customers and their designees as described below:

Meter read and billed history data shall be provided only at the written or verbal request of the customer offering reasonable proof that the requesting party is the customer of record or premise owner. Premise owners providing reasonable proof of identification, who are not the current customers of record, may obtain history only of premises that they own. Supplied historical meter read or billed history shall be limited by the extent the historical data is available.

The Company shall disclose a customer's meter read or billed history data to a Customer's designee only upon receipt of a signed document from the designee and with the written consent of the customer. All historical customer information obtained by the designee from the Company must be kept confidential and cannot be disclosed to others unless otherwise authorized by the customer. This information shall include account numbers and service addresses.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY