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PSC No: 16 - Gas

Rochester Gas and Electric Corporation

Initial Effective Date: July 1, 2016

Leaf No. 111

Revision: 6

Superseding Revision: 4

Issued in compliance with Order in Case 15-G-0286, dated June 15, 2016

GENERAL INFORMATION

6. LIABILITY

A. CONTINUITY OF SUPPLY

The Company shall endeavor at all times to provide a regular and uninterrupted supply of service (except where the terms and conditions of a particular Service Classification provide otherwise), but in case the supply of service shall be interrupted or irregular or defective or fail from causes beyond the Company's control (including without limiting the generality of the foregoing, executive or administrative rules or orders issued from time to time by State or Federal officers, commissions, boards or bodies having jurisdiction), or because of the ordinary negligence of the Company, its employees, contractors, subcontractors, servants or agents, the Company shall not be liable therefore.

B. CUSTOMER'S EQUIPMENT

Neither by inspection nor non-rejection, nor in any other way, does the Company give any warranty, expressed or implied, as to the adequacy, safety, or other characteristics of any structures, equipment, pipes, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties.

C. COMPANY EQUIPMENT

The Company shall not be liable for any injury, casualty or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, pipes, appliances or devices on the customer's premises, except injuries or damages resulting from the negligence of the Company.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York Cancelled by 7 Rev. Leaf No. 111 Effective 07/25/2022