PSC No: 16 - Gas Rochester Gas and Electric Corporation Initial Effective Date: July 1, 2016 Issued in compliance with Order in Case 15-G-0286, dated June 15, 2016 Leaf No. 53 Revision: 5 Superseding Revision: 3

GENERAL INFORMATION

3. EXTENSION OF COMPANY FACILITIES TO SERVE CUSTOMER (Cont'd)

C. PLURALITY OF SERVICES

The rates set forth in the individual service classifications in the respective schedule for gas service are based upon the supply of service to one customer through one meter on one premises and service measured through two or more meters on the same premises shall not be combined for billing purposes except when the Company elects to supply the customer's premises by more than one service connection.

D. SERVICE CONNECTION/METER

1. General

The Company shall furnish and install the meter to measure the gas used by the customer in accordance with the provisions of the Service Classification applicable to the service. Such meter may be installed on the Customer's side of the point of supply and shall remain the property of the Company. Any appliances or devices furnished at the expense of the Company shall remain its property and may be removed by it at any time on the termination of the agreement or the discontinuance of service.

Outdoor Meters

Meters shall be installed outside, whenever feasible, for all new one, two or three family houses. A remote meter reading device shall be installed for all new one, two and three family houses where an outside meter installation is not feasible.

If a meter or service has been found to be tampered with, or a theft of service has occurred, the Company may charge the Customer its costs and expenses for investigating, repairing and removing the meter and installing it in a secure location.

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