PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: July 1, 2016
Issued in compliance with Order in Case 15-G-0286, dated June 15, 2016

Leaf No. 43
Revision: 3
Superseding Revision: 1

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

H. CUSTOMER INFORMATION REQUIREMENT (Cont'd)
(1) **Meter Read and Billed History Data** (Cont'd)

The following fees shall be charged to fulfill any individual request for meter read data, billed history, or both simultaneously, for a single customer service point:

(a) No fee for the first two requests within a 12-month period for the most recent 24 months of data, or for the life of account, if less than 24 months.

(b) $15.00 in total for each additional request in a 12-month period for the most recent 24 months of data beyond two requests.

(c) $15.00 in total for each request beyond the most recent 24 months of data, up to and including six years of available data.

The fees detailed in this paragraph shall be payable by the requestor.

Historical meter read data shall include: account number, premise address, tax district, meter multiplier, service point identifier, meter number, read date, meter reading, consumption, as applicable, for each billed period, and type of meter read (company, customer, or estimated). Class average profiles and actual load shapes for Customers with interval meters shall also be supplied.

Billed history shall include: account number, premise address, billed dates, billed meter reads, consumption billed as measured in Mcfs or Ccfs, type of meter read (company, customer or estimate), and total dollar amount billed for each billed period.

Additional information not listed above, may be requested by the customer. The Company shall provide such information, if available, to the Customer. The Company shall, within five calendar days:

i) furnish to the requesting party the additional information; or
ii) specify when the data shall be available and the cost associated with the request; or
iii) notify the requesting party that the data is not available.

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