

TNE TELEPHONE, INC.
P.S.C. NO 1 TELEPHONE
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2.23 Reconnection of Service

2.23.1 If Service has been Disconnected for nonpayment or as otherwise provided herein and the Customer wishes it reinstated, Service shall be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.23.2 The Service of Customers who fails to make payment properly will be suspended on the date provided in the Disconnection Notice. After the Disconnection date, Customers who fail to make payment properly must apply as a new customer in order to regain Service.

2.24 Customer Service

2.24.1 The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making Customer Trouble Reports, making oral cancellation of Service, etc.

2.24.2 The Company's offices will be closed and customer service is not available during Non-business Hours.

2.25 Exchange Listing

2.25.1 The Company adopts all maps and exchange listings of Southwestern Bell Telephone Company within the state of New York.

2.26 Customer Equipment and Channels

2.26.1 A user may transmit or receive information or signals via the Facilities of the Company. The Company's Services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its Services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Tariff.

2.26.2 Station Equipment

(A) Terminal equipment on the user's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its Terminal Equipment to the Company MPOP.

(B) The Customer is responsible for ensuring that Customer-Provided Equipment connected to Company equipment and Facilities is compatible with such

Issued By: Thomas Hadden, President and CEO, TNE Telephone, Inc.
5016 Spedale, Ct. #304, Spring Hill, Tennessee 37174