

TNE TELEPHONE, INC.
P.S.C. NO 1 TELEPHONE
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2.21.2 If requested by the Customer, the Company shall provide additional documentation to the Customer stating the reason(s) for termination of Service.

2.21.3 The suspension or discontinuance of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for Service(s) furnished during the time of or up to suspension or discontinuance.

2.21.4 Upon the Company's discontinuance of Service to the Customer under this Section, all applicable charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff.

2.21.5 The Company will not suspend or discontinue service if the Customer, before the date of suspension or disconnection, establishes that suspension or disconnection will prevent the Customer from summoning emergency medical help for someone who is seriously ill residing at the residence.

(A) Each time a Customer seeks to avoid disconnection of service under this subsection, the Customer before the date of disconnection, shall:

(1) have the person's attending physician (for purposes of this subsection, the term "physician" shall mean any public health official, including, but not limited to, medical doctors, doctors of osteopathy, nurse practitioners, registered nurses, and any other similar public health official) contact the utility by the stated date of disconnection;

(2) have the person's attending physician submit a written statement to the utility; and

(3) enter into a deferred payment plan.

(B) The prohibition against suspension or disconnection provided by this subsection shall last 63 days from the issuance of the utility bill or a shorter period agreed upon by the utility and the customer or physician.

2.22 Disconnection Notice

2.22.1 The Company will comply with the Commission's rules pertaining to disconnection notices.

Issued By: Thomas Hadden, President and CEO, TNE Telephone, Inc.
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