

Effective Date: 09/09/2016

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/09/16  
Issued in compliance with Order in Case 15-E-0283, dated July 15, 2016.

Leaf: 153  
Revision: 4  
Superseding Revision: 3

## GENERAL INFORMATION

### 14. Glossary: (Cont'd)

#### **Customer:**

**Residential Customer:** A person who is receiving service at a dwelling for their own residential use or the residential use by another person. For purposes of the Home Energy Fair Practices Act (HEFPA), a residential customer includes any person who is supplied service at a premises used in whole or in part as their residence, as defined in 16 NYCRR 11.2(a)(2).

**Non-residential Customer:** A person, corporation or other entity receiving service who is not a residential customer as defined in 16 NYCRR 11.

**Customer's Premises:** Discreet contiguous real property under the Customer's control through ownership or lease.

**Customer Account Number:** The Company specific unique identifier associated with a Customer of the Company.

**Dedicated Facilities:** The equipment and facilities on the Company's transmission and/or distribution system necessary to permit operation of a distributed generation Unit in parallel with the Company's system.

**Deferred Payment Agreement ("DPA"):** A written agreement for the payment of outstanding charges over a specified period of time. It must be signed in duplicate by the company representative and the customer, and each must receive a copy, before it becomes enforceable by either party.

**Deliveries:** Energy delivered to the Company's Interconnection Point.

**Department of Public Service ("DPS"):** New York State Department of Public Service.

**Distribution Facilities:** A system of poles, conduits, wires or cables, transformers, fixtures and accessory equipment for the distribution of electricity to the customers of the Company.

**Distributed Generation:** Electric power production equipment, generally producing between one kW and 10, located at a Customer's site or near a load center, and connected at the distribution or utilization voltage.

**Distribution Point(s) of Delivery:** Point(s) on the Distribution System where the Company delivers electric Energy.

**Distribution Point(s) of Receipt/Receipt Point(s):** Point(s) at which the Company receives electric energy on the Transmission and/or Distribution System from other sources.

**Distribution Service:** The act of distribution electric energy from a point(s) or receipt to a point(s) of delivery on the Distribution System.

**Distribution System:** The facilities owned, controlled or operated by the Company that are used to provide electric Distribution Service under this tariff.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY