

Effective Date: 10/01/2017

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: May 1, 2017  
Issued in compliance with Order in Case 15-G-0286, dated June 15, 2016.

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## GENERAL INFORMATION

### **5. TERMINATION OF SERVICE (Cont'd)**

#### **C. DISCONTINUANCE OR CURTAILMENT OF SERVICE (Cont'd)**

As part of the implementation of these curtailment procedures, the Company Gas Emergency Plan shall be put into effect. In the event of an emergency, the Company may deviate from Rule 5.C to the extent operational circumstances make it appropriate to do so. The Company shall exercise sound operational discretion, using these procedures as a general guideline.

For the purpose of this Rule 5.C., the term "commercial customers" shall include governmental and public authority customers. The term "core customers" is defined to include customers that lack alternatives. They take either (a) firm sales service, and lack installed equipment capable of burning fuels other than gas; or (b) firm transportation service. A non-residential customer is a person, corporation or other entity receiving service who is not a residential customer as defined in 16 NYCRR 11.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York