Leaf No. 6 Revision: 0 Superseding Revision:

## **GENERAL INFORMATION**

- S. A "Residential Customer" is any person who, in accordance with an application for service made by such person or a third party on his or her behalf, is supplied with water service by a utility at a premises where such service is used primarily for his or her residential purposes.
- T. A "seasonal, short-term or temporary customer" is a Customer who applies for and/or receives utility service periodically each year, intermittently during the year, or for a period of time up to one year.
- U. "Tampered equipment" is any service-related equipment that has been subjected to unauthorized interference that has changed or inhibited the accurate measurement of water consumption or that has been connected without authorization after a utility has physically disconnected service.
- V. A "two-family dwelling" is a building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.
- W. "Utility deficiency" is:
  - 1. any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of Title 16 NYCRR, or to this tariff; or
  - 2. the failure of metering equipment to accurately record service, unless a Customer's culpable conduct caused or contributed to such failure.

## 3. <u>APPLICATIONS FOR NON-RESIDENTIAL SERVICE</u>

## A. <u>Written Application Required</u>

All applications for the use of water must be made in writing to SUEZ Water Owego-Nichols Inc. at Owego, New York. If the premises to be supplied has no service pipe connection to the water main, application must be made to the Company for the tapping of the main and installation of the service pipe from main to street line by the Company. No person shall use water without first signing an application for service.

Water for building or construction purposes will be furnished on application for metered service through a service pipe connection to the main and the Customer will be liable for the amount of water used in accordance with the appropriate Service Classification.