

TVC Albany, Inc. dba FirstLight Fiber
P.S.C. Tariff No. 3 – Access
Date Effective: November 30, 2016

Original Leaf 15
Revision 0
Supersedes Revision 0

INTRASTATE ACCESS SERVICE

2. General Regulations (cont'd)

2.1 Undertaking of the Company (cont'd)

2.1.8 Refusal and Discontinuance of Service

- A. If a Customer fails to comply with Section 2.1.6 preceding (Service Maintenance) or Sections 2.3.1, 2.3.4, 2.3.6, 2.4.1 or 2.5 following (respectively, Damages, Availability for Testing, Balance, Payment Arrangements, Connections) including any Customers failure to make payments on the date and times therein specified, the Company may, on thirty (30) days written notice to the Customer by Certified U.S. Mail, take the following actions:

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the Customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

- B. If a Customer fails to comply with Sections 2.2.2 following (Unlawful and Abusive Use), the Company may, upon written request from a Customer, or another exchange carrier, terminate service to any subscriber or Customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Company shall be indemnified, defended and held harmless by any Customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Company's actions in terminating such service, unless caused by the Company's negligence.

ISSUED BY: Jill Sandford, Vice President and General Counsel
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