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TVC Albany, Inc. dba FirstLight Fiber

P.S.C. Tariff No. 3 - Access

Date Effective: November 30, 2016

Original Leaf 25 Revision 0 Supersedes Revision 0

INTRASTATE ACCESS SERVICE

- 2. General Regulations (cont'd)
 - 2.3 Obligations of the Customer (cont'd)
 - 2.3.9 Claims and Demands for Damages (cont'd)
 - C. The Customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the Customer or third parties arising out of any act of omission of the Customer in the course of using services provided under the tariff.
 - 2.3.10 Coordination with Respect to Network Contingencies

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

- 2.3.11 Jurisdictional Report and Certification Requirements
 - A. Jurisdictional Reports Switched Access

For Switched Access Service, the Company cannot in all cases determine the jurisdictional nature of Customer traffic and its related access minutes. In such cases the Customer may be called upon to provide a projected estimate of its traffic, split between the Interstate and Intrastate jurisdictions. The following regulations govern such estimates, their reporting by the Customer and cases where the Company will develop jurisdictional percentages.

ISSUED BY: Jill Sandford, Vice President and General Counsel

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