

TVC Albany Inc. dba FirstLight Fiber
PSC Tariff No. 2 – Telephone
Date Effective: November 30, 2016

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Revision 0
Superseding Revision .

Section 2 – GENERAL RULES AND REGULATIONS (cont'd)

2.18 CANCELLATION OF APPLICATION FOR SERVICE

Where the subscriber or applicant cancels an application for service prior to the start of installation of service, or prior to the start of special construction or special design or engineering work, no charge applies.

Where installation of service or special design or engineering work has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any.

Where special construction has been started prior to cancellation, a charge equal to costs incurred in the special construction, less net salvage, applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have been placed in service. Installation or special construction for a subscriber or applicant is placed in service. Installation or special construction for a subscriber or applicant is considered to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided that the subscriber or applicant has advised the Company in writing to proceed with the installation or special construction.

2.19 SERVICE START DATE

For billing of fixed charges, service is considered to be established on the day following the day in which the Company notified the subscriber of completion of installation and testing of the Company's channels and equipment, unless otherwise specified in this Tariff.

Issued by: Jill Sandford, Vice President and General Counsel
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