

TVC Albany Inc. dba FirstLight Fiber
PSC Tariff No. 2 – Telephone
Date Effective: November 30, 2016

Original Leaf 46
Revision 0
Superseding Revision .

Section 2 – GENERAL RULES AND REGULATIONS (cont'd)

2.17 TECHNICAL OBLIGATIONS OF THE CUSTOMER

The facilities provided hereunder by the Company may be terminated in subscriber provided terminal equipment or subscriber-provided communication systems. All such equipment must be standard, established by regulatory authority. When such terminations are made, the subscriber shall comply with minimum protective criteria which shall be no less stringent than the criteria generally accepted in the telephone industry of other appropriate criteria as may be prescribed by the Company.

The customer will be responsible for insuring that customer-provided signals will not result in interference with any of the services provided by the Company or interfere with others using services provided by the Company. Physical arrangements for protection of the Company's facilities, serving the subscriber, shall be employed, if needed. The subscriber will be required to use only those devices found to be necessary to insure proper operation of the local distribution facility and the inter-city channel facility. The intent of this provision is to insure proper signal insertion so as to protect the entire network. All signals must be of the proper type bandwidth, and other technical parameters, so as not to damage the Company's equipment or degrade service to other subscribers. It shall also be the responsibility of the subscriber to provide adequate electrical power, wiring and electrical outlets necessary for the proper operation of Company's equipment on his premises.

The equipment and facilities which are connected with those of the Company shall be constructed, operated, and maintained by those providing same so as to work satisfactorily with the service furnished by the Company. Such equipment and facilities shall be suitable to avoid hazard or damage to Company's plant or of injury to Company's employees or to the public because of the character of location of such equipment or facilities and sources of power to which it is connected. In cases in which additional protection equipment is required, this shall be provided by the subscriber or by the Company at the subscriber's expense.

Upon notice from the Company that the equipment or facilities of the subscriber, or of others so authorized to be connected, is caused or is likely to cause hazard of interference, the subscriber, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference.

The Company reserves the right of entrance for its employees, agents or contractors to the premises of the subscriber, at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the Company's channels or equipment. It shall be the responsibility of the subscriber to make any necessary arrangements with the owners of the premises for the entrance of the Company's employees, agents, or contractors.

Issued by: Jill Sandford, Vice President and General Counsel
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