

TVC Albany Inc. dba FirstLight Fiber  
PSC Tariff No. 2 – Telephone  
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### Section 3 – CONNECTION CHARGES

#### 3.1 CONNECTION CHARGE

##### 3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

##### 3.1.2 Exceptions to the Charge

- a) No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b) No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c) The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.2.

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Issued by: Jill Sandford, Vice President and General Counsel  
TVC Albany, Inc. d/b/a FirstLight Fiber  
41 State Street  
Albany, New York 12207