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TVC Albany Inc. dba FirstLight Fiber PSC Tariff No. 2 – Telephone

Date Effective: November 30, 2016

Original Leaf 27 Revision 0 Superseding Revision.

## Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

- 2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)
  - 2.9.4 Termination for Cause Other Than Nonpayment (cont'd)
    - b. Prohibited, Unlawful or Improper use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

- 1. The use of facilities or service of the Company without payment of tariff charges;
- 2. Calling or permitting others to call another person or persons, in such a manner, or so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
- 3. [Reserved]
- 4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
- 5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
- 6. Permitting fraudulent use.

Issued by: Jill Sandford, Vice President and General Counsel

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