

TVC Albany Inc. dba FirstLight Fiber
PSC Tariff No. 2 – Telephone
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Superseding Revision .

Section 6 – RESIDENTIAL NETWORK SWITCHED SERVICES

6.1 GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- a) Place and receive call from other stations on the public switched telephone network;
- b) Access the Company's local calling service;
- c) Access the Company's operators and business office for service related assistance;
- d) Access emergency services via 911 or Enhanced 911, where available;
- e) Access Operator Services;
- f) Access Directory Assistance;
- g) Access the New York Relay Service;
- h) Place calls to toll-free (e.g. "800") services; and
- i) Access the service of providers of interexchange service. A customer may presubscribed to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier identification Code (10XXX/101XXXX).

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