TVC Albany Inc. dba FirstLight Fiber   Original Leaf 72
PSC Tariff No. 2 – Telephone   Revision 0
Date Effective: November 30, 2016   Superseding Revision .

SECTION 5 – <u>SUPPLEMENTAL SERVICES (cont'd)</u>

5.12   Directory Listings

5.12.1 Description

There are three main types of Directory Listings: Standard Listings, Additional Listings, and Non-Published Listings.

a.   Standard Listing

A **Standard Listing** is the type of listing that includes a name, designation, address and telephone number to appear in Directory Assistance records and the paper directory that covers the area where the telephone service is provided. The first Standard Listing is provided without charge for the main number associated with an address or location. In the case of a PBX trunk group or DID group, only one listing is considered a Standard Listing. Any other listings are considered Additional Listings.

b.   Additional Listing

There are five types of Additional Listings.

Additional Standard Listings contain a name, designation, address, and telephone number to appear in Directory Assistance records and the paper directory that covers the area where the telephone service is provided.

An *Indented Listing* is a listing that is indented under a Standard Listing and may only include a designation, address and telephone number.

Captioned Listings are listings for businesses with multiple sites under the main company name. Each captioned listing contains a designation, address, and telephone number.

An *Alternative Telephone Number listing is any listing where a listed party has made the necessary arrangements for receiving telephone calls during periods of absence. These listings will be of the form: "If no answer call (telephone number)", "Night Calls (telephone number", or "Nights, Sundays, and Holidays (telephone number)" etc.*

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