

TVC Albany Inc. dba FirstLight Fiber
PSC Tariff No. 2 – Telephone
Date Effective: November 30, 2016

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Superseding Revision .

Section 7 – BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a) Place and receive calls from other stations on the public switched telephone network;
- b) Access the Company's local calling service;
- c) Access the Company's operators and business office for service related assistance;
- d) Access emergency services via 911 or Enhanced 911, where available;
- e) Access Operator Services;
- f) Access Directory Assistance;
- g) Access the New York Relay Service;
- h) Place calls to toll-free (e.g. "800") services; and
- i) Access the service of providers of interexchange service. A customer may presubscribed to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX/101XXXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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