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TVC Albany Inc. dba FirstLight Fiber PSC Tariff No. 2 – Telephone

Date Effective: November 30, 2016

Original Leaf 69 Revision 0 Superseding Revision .

SECTION 5 – <u>SUPPLEMENTAL SERVICES (cont'd)</u>

5.9 BLOCKING SERVICE

5.9.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a) 900, 700 Blocking allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b) 900, 971, 974, 540, 550, 396, 970, 976, 910, 920 & 700 Blocking allows the subscriber to block all calls beginning with the above prefixes from being placed.
- c) Third Number Billed and Collect Call Restriction provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d) Toll Restriction (1+ and 0+ Blocking) provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.
 - Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e) Toll Restriction Plus provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f) Direct Inward Dialing Blocking (Third Party and Collect Call) provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

5.9.2 Regulations

- a) The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b) Blocking Service is available where equipment and facilities permit.
- c) There will be no charge for Toll Restriction when requested by a Lifeline customer.

Issued by: Jill Sandford, Vice President and General Counsel

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