

TVC Albany Inc. dba FirstLight Fiber  
PSC Tariff No. 2 – Telephone  
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## SECTION 5 – SUPPLEMENTAL SERVICES (cont'd)

### 5.2 CLASS SERVICES (cont'd)

#### 5.2.2 Description of Features (cont'd)

##### b) Automatic Redial (cont'd)

The following types of call cannot be Automatically Redialed:

- ☐ Calls to 800 Service numbers
- ☐ Calls to 900 Service numbers
- ☐ Calls preceded by an interexchange carrier access code
- ☐ International Direct Distance Dialed calls
- ☐ Calls to Directory Assistance
- ☐ Calls to 911

##### c) Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

##### d) Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traces telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

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