

TVC Albany, Inc. dba FirstLight Fiber
PSC Tariff No. 1 – Telephone
Date Effective: November 30, 2016

Original Leaf 11
Revision 0
Supersedes Revision .

PRIVATE LINE AND TOLL COMMUNICATIONS SERVICES

4. REGULATIONS (Cont'd)

4.2. Responsibility for Charges

- a. The Customer is responsible for all calls placed or accepted by the Customer. The Customer is responsible for all calls placed using (a) any authorization code, debit card or credit card assigned to or purchased by the Customer, (b) any exchange access line assigned to the Customer and presubscribed to, or used to connect to, the Carrier's service or the service of the underlying carrier whose service is resold, (c) any facilities, terminal equipment, or lines owned, leased or used by the Customer in connection with Carrier's service or the service of the underlying carrier whose service is resold, (d) any direct connect facilities utilized by the Customer, or (e) any credit card or travel card used by the Customer or for which the Customer is responsible. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the Customer's authorization code, presubscribed lines, facilities, equipment, exchange lines, direct connect facilities, credit card or travel card, the Customer shall alert and give notice to the Carrier of such fact. Unless otherwise provided by law, the Customer shall be excused from liability only with respect to calls using the Customer's authorization code or credit card placed after receipt and processing by the Carrier of such notice. Customer shall at all times remain liable for all calls placed over direct connect facilities utilized by the Customer, and over presubscribed or other exchange access lines, facilities and equipment used to access Carrier's service, or the service of the underlying carrier whose service is resold. Customer shall at all times remain liable and responsible notwithstanding the perpetration of fraud or any unauthorized use by any person.
- b. The Customer is also responsible for all charges on calls made on a collect- or billed-to-third-number basis where the Customer has agreed to be responsible for such charges.

Issued by: Jill Sandford, Vice President and General Counsel
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