

TVC Albany, Inc. dba FirstLight Fiber
PSC Tariff No. 1 – Telephone
Date Effective: November 30, 2016

Original Leaf 20
Revision 0
Supersedes Revision .

PRIVATE LINE AND TOLL COMMUNICATIONS SERVICES

4. REGULATIONS (Cont'd)

4.14. Liability of the Carrier (Cont'd)

- d. The Carrier is not liable under any circumstance for: (cont'd)
 - ii mistakes, omissions, interruptions, errors, delays, or defects in transmission, or failure to transmit, when caused by acts of God, fire, war riots, Government authorities, or other causes beyond Company control.

4.15. Credit Investigation

By applying for service from Carrier, Customer understands that Carrier may conduct an investigation, using commercial and other available sources, of Customer's credit and financial standing, and Customer grants consent for such investigation.

4.16. Liability of the Customer

- a. The Carrier shall be indemnified and held harmless by the Customer against:
 - i Claims for libel, slander, harassment, improper use of telecommunications service or facilities on or off Customer premises, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities; and
 - ii Claims for patent infringement arising from combining or connecting the Carrier's equipment or facilities with apparatus and systems of the Customer; and
 - iii All other claims arising out of any act or omission of the Customer or any person utilizing the Customer's codes, credit cards, debit cards, services, or facilities, with or without the consent or knowledge of the Customer.

Issued by: Jill Sandford, Vice President and General Counsel
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