

TVC Albany, Inc. dba FirstLight Fiber  
PSC Tariff No. 1 – Telephone  
Date Effective: November 30, 2016

Original Leaf 21  
Revision 0  
Supersedes Revision .

---

## PRIVATE LINE AND TOLL COMMUNICATIONS SERVICES

### 4. REGULATIONS (Cont'd)

#### 4.16. Liability of the Customer (Cont'd)

- b. The Customer shall hold the Carrier harmless from and against all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of any damage to business or property, or injury to, or death of, any person, occasioned by, or in connection with, any act or omission of the Customer or of any person utilizing the Customer's codes, credit cards, debit cards, Centrex, services, equipment, or facilities, with or without the consent or knowledge of the Customer.

#### 4.17. Local Charges

In certain instances, Customer may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by Customer in gaining access to Carrier's terminal.

#### 4.18. Removal of Blocking Service

Where the Carrier has provided blocking to numbers in the 800, 888, or 900 area codes, such blocking service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

---

Issued by: Jill Sandford, Vice President and General Counsel  
TVC Albany, Inc. d/b/a FirstLight Fiber  
41 State Street  
Albany, New York 12207