

TVC Albany, Inc. dba FirstLight Fiber
PSC Tariff No. 1 – Telephone
Date Effective: November 30, 2016

Original Leaf 15
Revision 0
Supersedes Revision .

PRIVATE LINE AND TOLL COMMUNICATIONS SERVICES

4. REGULATIONS (Cont'd)

4.9. Payment and Billing

a. For subscription Customers, service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective.

For casual Customers, service is provided on a per call basis, with payment being made through credit cards or other billing mechanisms accepted by the Carrier. Billing is payable upon receipt. Except as specified in section 9(d) below, interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 28 days after rendition of bills. Additional interest charges may be assessed by credit card issuers to the Customer, consistent with an arrangement between the Customer and the credit card company.

b. The security of the Customer's authorization codes, debit cards, travel cards, credit cards, exchange lines, equipment, and direct connect facilities are the responsibility of the Customer. All calls placed using the Customer's equipment, direct connect facilities, exchange lines, authorization codes, debit cards, travel cards, or credit cards will be billed to, and must be paid, by the Customer. Recurring charges, deposits, and non-recurring charges are billed in advance.

c. All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Carrier in writing within 60 days after such bills are rendered.

No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Carrier in writing within such 60 day period.

Issued by: Jill Sandford, Vice President and General Counsel
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