

TVC Albany, Inc. dba FirstLight Fiber
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INTRASTATE ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section, normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 8:00 a.m. to 5:00p.m.) for the application if rates based on working hours.

A Miscellaneous Service Order charge as described in Section 5.4.2 preceding may be applicable to services ordered from this section.

13.1 Additional Engineering

Additional Engineering, including engineering reviews as set forth in Section 5.4.3 preceding, will be undertaken only after the Company has notified the Customer that additional engineering charges apply as set forth in the Company's rate schedule, and the Customer agrees to such charges.

Additional Engineering will be provided by the Company at the request of the Customer only when:

13.1.1 A Customer requests additional technical information after the Company has already provided the technical information normally included in the Design Layout Report (DLR) as set forth in Section 6.1.5 preceding.

13.1.2 Additional engineering time is incurred by the Company engineer at the Customer's request for a customized service.

13.1.3 A Customer requested Design Change requires the expenditure of additional engineering time. Such additional engineering time is incurred by the Company for the engineering review as set forth in Section 5.4.3 preceding. The charge for additional engineering time relating to the engineering review, which is undertaken to determine if a design change is indeed required; will apply whether or not the Customer authorized the Company to proceed with the Design Change. In this case the Design Change charge, as set forth in the company's rate schedule, does not apply unless the Customer authorizes the Company to proceed with the Design Change.

ISSUED BY: Jill Sandford, Vice President and General Counsel
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