

TVC Albany, Inc. dba FirstLight Fiber
P.S.C. Tariff No. 3 – Access
Date Effective: November 30, 2016

Original Leaf 77
Revision 0
Supersedes Revision 0

INTRASTATE ACCESS SERVICE

5. Access Ordering (cont'd)

5.4 Charges Associates with Access Ordering (cont'd)

5.4.3 Access Order Change Charges (cont'd)

Any increase in the number of Switched Access Service lines, trunks or busy hour minutes of capacity will be treated as a new Access Order (for the increased amount only).

A. Service Date Change

The Customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the Customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Company determines that the Customer's request can be accommodated without delaying the service dates for orders of other Customers, the service date will be changed and the Service Date Change Charge, as set forth in the Company's rate schedule, will be applied to the order.

If the service date is changed to an earlier date, and the Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the Customer, the Customer will be notified by the Company that Expedited Order Charges as set forth in Section 5.1.2 preceding apply. Such charges will apply in addition to the Service Date Change Charge.

ISSUED BY: Jill Sandford, Vice President and General Counsel
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