TVC Albany, Inc. dba FirstLight Fiber

Original Leaf 136

P.S.C. Tariff No. 3 – Access

Revision 0

Date Effective: November 30, 2016

Supersedes Revision 0

INTRASTATE ACCESS SERVICE

6.   Switched Access Service (cont'd)

6.7   Common Switching, Transport Termination and Interim NXX Translation and Operator Transfer Service Optional Features (cont'd)

6.7.3   Chargeable Optional Features (cont'd)

B.   Operator Transfer Service (cont'd)

Operator Transfer Service is an arrangement in which Company operators transfer 0- calls (calls for which the end user dials 0 with no additional digits) to the Customer designated by the end user.

The operator transfer function will be performed in the following manner:

-       The operator answers the 0- call.

-       Initially, the operator will suggest that the end user dial the Customer on a direct basis. If the end user insists that the operator transfer the call, the operator will ask the end user to identify the desired Customer and will then transfer the call as directed.

-       If the end user has no preference, or the identified Customer has not subscribed to Operator Transfer Service, the end user will be asked to select from a list of available Customers.

The list of available Operator Transfer Service Customers will be updated monthly. The order in which Customers will be read to end users will be initially determined by the sequence in which Customers have ordered the Operator Transfer Service. For each subsequent month, following the initial order for Operator Transfer Service, the Customer in the first position on the list will be moved to the last position on the list. All other Customers on the list will be moved up one position, e.g. 3rd to 2nd, 2nd to 1st, etc. New Operator Transfer Service Customers on the list will initially be placed at the bottom of the list of Customers.

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