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TVC Albany Inc. dba FirstLight Fiber PSC Tariff No. 2 – Telephone

Date Effective: November 30, 2016

Original Leaf 123 Revision 0 Superseding Revision.

Section 8 – SPECIAL SERVICES AND PROGRAMS (cont'd)

8.10 Critical Facilities Administration Service

General:

Critical Facilities Administration Service (CFAS) provides physical route information to customers with Telecommunications Service Priority (TSP) qualified circuits. If the Company is acting as the Prime Contractor, the company will obtain from its subcontractors the physical routing information for their portion of the qualified circuit.

Customer Obligations

- 1. Customers' circuits must be federally registered as TSP circuits.
- 2. Customers must subscribe to the Critical Facilities Administration Service (CFAS) offered by the Company and identify which qualifying circuits it wished to enroll in the service. Such circuits will be referred to as "subscribed circuits".
- 3. Customers must pay the appropriate tariff charges for CFAS, and any connecting carrier CFAS charges billed to the Company or directly to the customer.
- 4. Customers must agree to treat all network information provided to them regarding their subscribed circuits as confidential and comply with any security procedures established in support of CFAS. This may include, but will not be limited to, provision of appropriate passwords prior to forwarding of CFAS information.

Obligations of the Company

- 1. The Company will maintain data and restrict access by each customer to information relative to that customer's subscribed circuits.
- 2. Company will identify the physical path of each subscribed circuit whenever requested by the customer so as to allow the customer to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit. Where Company systems permit, information will be transmitted to the Customer in the form of an AutoCAD file with the coordinates included. The Customer must provide its own software capable of reading an AutoCAD file.

Issued by: Jill Sandford, Vice President and General Counsel

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