

TVC Albany Inc. dba FirstLight Fiber
PSC Tariff No. 2 – Telephone
Date Effective: November 30, 2016

Original Leaf 124
Revision 0
Superseding Revision .

Section 8 – SPECIAL SERVICES AND PROGRAMS (cont'd)

8.10 Critical Facilities Administration Service (cont'd)

Obligations of the Company (cont'd)

3. The Company will make available physical path information for newly provisioned subscribed circuits to the customer within 5 business days after the circuit has been installed and within 15 business days for existing TSP circuits.
4. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the customer as expeditiously as possible.
5. Provision of CFAS will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the customer within ninety days of the restoration of service upon request.

Rates

There is no charge for CFA.

Issued by: Jill Sandford, Vice President and General Counsel
TVC Albany, Inc. d/b/a FirstLight Fiber
41 State Street
Albany, New York 12207