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New York State Electric & Gas Corporation

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Issued in compliance with Order in Case 14-M-0224, dated April 21, 2016.

## **GENERAL INFORMATION**

## 39. Community Choice Aggregation

## C. Customer Eligibility

- 1. Customers in the following service classifications are eligible to enroll, on an opt-out basis, in a CCA.
  - S.C. 1-Residential and S.C. 6-General Service;
- 2. A customer that is already taking service from an ESCO, or who has placed a freeze or block on their account, shall not be enrolled on an opt-out basis, but may be included on an opt-in basis, subject to the conditions of their existing contract.
  - The Administrator for a CCA that intends to accept opt-in customers is responsible for developing a process consistent with the Uniform Business Practices ("UBP") Addendum requirements to effectuate the customer's enrollment.
- 3. For Assistance Program Participants that have a social service organization receive and pay the energy bill, the social service organization shall make the decision regarding the customer's participation in the CCA.
- 4. It will be the responsibility of each municipality to identify customers who move in or out of their area.
- 5. Customers in CCA programs where both gas and electric supply are offered shall have the option to opt-out of either aggregation, individually, unless otherwise specified in the CCA applications.

## D. Providing Customer Data

- 1. In order effectuate a CCA program, Administrators shall receive from the Company upon request:
  - i. Aggregated customer and consumption data to support procurement;
  - ii. Customer contact information to send opt-out letters; and
  - iii. Detailed customer information for the purpose of enrolling and serving each customer.
- 2. After the Administrator has received approval for the CCA from the Commission, and has executed the Data Security Agreement, the Administrator may request aggregated customer and consumption data from the Company.
- 3. The Company shall provide, by tax district, for each municipality in the approved CCA Program, the following information within 20 days of receiving a written request from the approved Administrator:
  - i. 12 months of aggregated monthly usage for eligible customers, by customer service classification
  - ii. Aggregated Installed Capacity ("ICAP") for eligible customers, by customer service classification
  - iii. Aggregated eligible customer counts, by customer service classification

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