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VERIZON NEW YORK INC. P.S.C. No. 15--COMMUNICATIONS Effective Date: August 21, 2016

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Section: 2

GENERAL TARIFF

INDIVIDUAL, PARTY AND AUXILIARY LINE SERVICE AND STATION SERVICE

E. <u>UNLIMITED LOCAL USAGE FOR BUSINESS</u> (Cont'd)

- 2. Regulations (Cont'd)
 - n. Month-to-Month and One-Year* Term Agreements

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- (1) Unlimited Local Usage for Business is available on a month-to- month basis or a 1-Year* Term Agreement.
- (2) Customers on the month-to-month option may discontinue their enrollment in the plan at any time upon request to the Company.
- (3) One-year Term agreements are applied per line and each line can have a different start date. At the end of the term period, or any subsequent renewal, the agreement will automatically be renewed for successive 1-Year Terms, on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for subscribers to remove the plan without termination liability as provided for in Paragraph (5) following. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days' notice to the customer of any change as provided in Paragraph (4) following.
- (4) Verizon New York Inc. reserves the right to change the price for the 1-Year Term agreement at any time as provided in Section 14.2, and such new price shall apply to all new term agreements from the effective date of the new price.
- (5) In the event the customer terminates the 1-Year term agreement within the first 60 days, from the first day of the 1-Year Term agreement, the customer will be liable for the month-to-month charges up to the date of termination, and any termination liability will be waived. If the customer terminates the 1-Year term agreement after 60 days, but prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge per line for the remainder of the term.

An early termination charge will not apply under the following circumstances.

(a) Customer moves existing service either to a new customer location within the same address and/or same building (inside move) or to a new customer location (outside move) and maintains that service for the remainder of the term;

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* Effective August 21, 2016, the Unlimited Local Usage for Business one-year term plan commitment is no longer available to new customers. Existing customers may maintain their service and the one-year term commitment plan will automatically renew. Moves or changes to subscribers' existing services are permitted.

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