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PSC NO. 90 Gas  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
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## GENERAL INFORMATION

### 24. GLOSSARY: (CONT'D)

**Degree Days or Heating Degree Days ("HDD"):** A measure of deviation in temperature calculated by subtracting the average daily temperature from 65° Fahrenheit.

**Dekatherm ("Dt"):** 10 therms which is the quantity of heat energy equal to 1,000,000 BTUs.

**Delinquent Non-Residential Customer:** A customer who has made a late payment on two or more occasions within the previous 12-month period.

**Deliveries:** Gas delivered to a Distribution Point of Receipt.

**Department of Public Service ("DPS"):** New York State Department of Public Service.

**Distribution Point(s) of Delivery:** Point(s) on the Distribution System where the Company delivers gas.

**Distribution Point(s) of Receipt/Receipt Point(s):** Point(s) at which the Company receives gas on the Transmission and/or distribution System from other sources.

**Distribution System:** The facilities owned, controlled or operated by the Company that are used to provide gas Distribution Service under this Tariff.

**FERC:** Federal Energy Regulatory Commission, or any successor or agency thereto.

**Firm Service:** The highest quality sales or transmission service offered to Customers under a rate schedule that anticipates no service interruptions.

**Force Majeure:** A superior force, "act of God" or unexpected and disruptive event, which may serve to relieve a party from a contract or obligation.

**Good Utility Practice:** Any of the practices, methods and acts engaged in or approved by a significant portion of the electric utility industry during the relevant time period, or any of the practices, methods and acts which, in the exercise of reasonable judgment in light of the facts known at the time the decision was made, could have been expected to accomplish the desired result at a reasonable cost consistent with good business practices, reliability, safety and expedition. Good Utility Practice is not intended to be limited to the optimum practice, method, or act to the exclusion of all others, but rather to be acceptable practices, methods, or acts generally accepted in the region.

**Heating Value:** The number of British Thermal Units produced by the combustion, at constant pressure, of the amount of anhydrous gas which would occupy a volume of one cubic foot at a temperature of 60° Fahrenheit and under an absolute pressure of 14.73 pounds per square inch with air of the same temperature and pressure as the gas, when the products of combustion are cooled to the initial temperature of gas and air, and when the water formed by combustion is condensed to the liquid state.

**High Pressure Main:** A main shall be considered high pressure when a governor is required to be installed between a service connection to the main and the customer's meter.

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