

X5 OpCo LLC
New York P.S.C. No. 1 - Telephone
Initial Effective Date: July 21, 2016

Original Sheet No. 21
Revision 0
Superseding Revision

Switched Access Tariff

REGULATIONS, Continued

2.6 PAYMENT ARRANGEMENTS, Continued

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A. The Company shall present invoices monthly to the Customer, which shall be due and payable within thirty (30) calendar days after the date of the invoice. Usage charges will be billed monthly for the preceding billing period.
- B. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon receipt of payment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be 1.5 percent of invoice total per month.
- C. The Customer will be assessed an amount of \$15.00 for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- D. Where any undercharge in billing of a Customer is the result of a Company mistake, Company will backbill Customer for applicable charges up to twenty four (24) months.

Issued by:

Gregory Forrest
President and CEO
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