

Level 3 Telecom of New York, LP
NY PSC No. 4 - Private Line
Initial Effective Date: September 11, 2016

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PRIVATE LINE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Payment Arrangements, (Cont'd.)

2.15.6 Fractional Charges

When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

2.15.7 Billing Disputes

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at <https://customerportal.twtelecom.com> or by telephone at 1-877-453-8353. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.

By: General Counsel, Regulatory Policy
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