

CenturyLink Communications, LLC
PSC NO. 2 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: July 23, 2015

Section 9
Leaf 4
Revision: 0
Superseding Revision:

9. EMERGENCY SERVICES

9.2 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SERVICE

D. Responsibilities of the End-User (Cont'd)

5. Pay the Company any authorized costs associated with priority services.
6. Report to the Company any failed or unusable services with priority levels.
7. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
8. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

E. Responsibilities of the Company

The Company will perform the following:

1. Provide TSP service only after receipt of a TSP authorization code.
2. Revoke TSP services at the direction of the end-user or OPT.
3. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
4. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
5. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
6. Confirm completion of TSP service order activity to the OPT.
7. Participate in reconciliation of TSP information at the request of the OPT.
8. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink
100 CenturyTel Drive, Monroe, LA 71203