

CenturyLink Communications, LLC
PSC NO. 3 - TELEPHONE
Grandfathered Local Exchange Service
Effective Date: July 23, 2015

Section 4
Leaf 3
Revision: 0
Superseding Revision:

SECTION 4 - BILLING AND COLLECTION SERVICES

4.1 BILLING NAME AND ADDRESS SERVICE (Cont'd)

4.1.3 OBLIGATIONS OF THE CUSTOMER

- A. With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- B. A customer which orders BNA Service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the Telephone Company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- C. The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed numbers, is used only for the purpose set forth in this Tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the Telephone Company in accordance with Telephone Company's procedures concerning confidential information. The Telephone Company will provide to the customer a statement of its procedures concerning confidential information.
- D. The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA service.
- E. When the customer orders BNA Service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the Telephone Company. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage from 100 (100 - projected interstate percentage = intrastate percentage) as the projected intrastate percentage.

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