

CenturyLink Communications, LLC  
PSC NO. 3 - TELEPHONE  
Grandfathered Local Exchange Service  
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Section 2  
Leaf 30  
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## SECTION 2 – REGULATIONS

### **2.11 EMERGENCY/CRISIS/DISASTER RESTORATION AND PROVISIONING- TELECOMMUNICATIONS SERVICE PRIORITY**

#### **2.11.2 TSP REQUEST PROCESS - RESTORATION (Cont'd)**

- C. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
- D. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
- E. Submit the SF 315 to the OPT.
- F. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

#### **2.11.3 TSP REQUEST PROCESS - PROVISIONING**

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.11.2, preceding, for restoration priority assignment except for the following differences. The user should:

- A. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.11.2.A., preceding, and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- B. Verify that the Company cannot meet the service due date without a TSP assignment.
- C. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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