

CenturyLink Communications, LLC  
PSC NO. 3 - TELEPHONE  
Grandfathered Local Exchange Service  
Effective Date: July 23, 2015

Section 2  
Leaf 25  
Revision: 0  
Superseding Revision:

## SECTION 2 – REGULATIONS

### 2.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

#### 2.6.2 LIMITATIONS ON ALLOWANCES

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by, the customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- B. interruptions due to the negligence of any person other than the Company including, but not limited to, the customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- G. interruption of service due to circumstances or causes beyond the control of the Company.

#### 2.6.3 USE OF ALTERNATIVE SERVICE PROVIDED BY THE COMPANY

Should the customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative services used.

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