

CenturyLink Communications, LLC
PSC NO. 2 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: July 23, 2015

Section 2
Leaf 22
Revision: 0
Superseding Revision:

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.4 PAYMENT FOR SERVICE (Cont'd)

2.4.3 CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A. Deposits From Applicants For Service and Present Customers

1. Any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to provide a deposit to the Company, pursuant to the provisions in state rules. The deposit will bear interest, as required by state laws or regulations.
2. The payment of a deposit shall in no way relieve the applicant or customer from complying with the Tariff rules and regulations for the prompt payment of bills on presentation.

B. Advance Payment

To safeguard its interests, the Company may require the customer to make an advance payment before services and facilities are furnished. The amount of the advance payment will be determined on a case by case basis and will conform to applicable commission regulations.

2.4.4 BILLING DISPUTES

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff.

2.4.5 MINIMUM RATES

Rates for all services may be reduced selectively and in varying amounts as long as the rates are over their relevant incremental costs.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink
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